

General terms and conditions of sale Yesmusic

1. General applications and sales conditions

- These sale conditions apply to all offers on this website and all agreements entered via this website with YESMUSIC, established in 8620 Nieuwpoort, Haringhoek 17, Belgium, with company number 0833903357.
- The customer accepts these conditions and all rights and obligations as stated on this website through the use of this website and through placing an order.
- The provisions of this website remain in full force, unless otherwise agreed.
- These terms and conditions of sale constitute the entire agreement between the customer and YESMUSIC with regard to the matter contained therein.
- These sales conditions can always be changed by YESMUSIC.

2. Prices

- All prices are expressed in euros and are exclusive of VAT (music scores: +6% VAT)
- The customer has to pay the amount to YESMUSIC that has agreed by mail or letter when confirming the order by YESMUSIC to the customer.
- Clearly incorrect prices can be corrected anytime by YESMUSIC.
- Discounts granted to the customer are only valid for the relevant agreement.
- The published shipping costs on this website can be adjusted at any time.- The customer pays the delivery cost as agreed upon confirmation of the order.

3. Price quotes and orders

- All our price offers are expressed in euros and are exclusive of VAT. They are free of obligation.
- All our personalized price quotes remain valid for 1 month.
- Orders can be refused by YESMUSIC without giving reasons.

4. Stock

- The customer will be informed about the availability of the products with his order.
- If certain products from stock are only in stock after 30 days, the customer can cancel his order for these non-stock products.

5. Electronic forms of communication

- YESMUSIC and the customer agree that a valid sales agreement will be established through the use of electronic forms of communication.
- The acceptance of the price offer is binding without a normal signature.
- The electronic files of YESMUSIC apply as presumption of evidence for the agreement to the extent permitted by law.

6. Cancellation of agreement

- The customer who orders goods or services via this website can cancel the agreement within a period of seven working days after delivery (see Belgian law of commercial practices, consumer information and protection of July 14, 1991).
- YESMUSIC must explicitly agree with the cancellation and is also entitled to compensation in accordance with the aforementioned law.
- Used and damaged items cannot be returned.
- The returned items must be complete and in original packaging.
- If the agreement is canceled, YESMUSIC will refund the amount already paid by the customer to the customer's account within 7 bank business days. This amount is then deducted from the agreed compensation for loss of profit.

7. Payment

- Payment of orders placed via the website is made by bank transfer to the account of YESMUSIC.
- Shipment or delivery only takes place after receipt of payment, unless otherwise agreed.
- In case the shipment or delivery precedes the payment, the customer has 15 days after receiving the invoice to make the payment on the account.
- Any bank costs are borne by the customer.

- In the event of non-payment by the customer, he will owe interest on the outstanding amount in accordance with the legal interest rate from the due date of the invoice until the moment that it is fully paid.
- All legal costs incurred by YESMUSIC as a result of non-payment are at the expense of the customer.
- As long as the full payment of the customer is not in the possession of YESMUSIC, further deliveries will be suspended.

8. Shipping and delivery

- YESMUSIC tries to deliver every order as quickly as possible. In principle, an order is delivered within 7 days after receipt of payment unless otherwise agreed.
- If the agreed delivery period is exceeded, the customer is not entitled to compensation.
- YESMUSIC can call on third parties for the delivery of orders for goods.
- If certain deliveries are delayed due to unforeseen circumstances or force majeure, the customer will be notified by e-mail or telephone within five working days. YESMUSIC may suspend its obligations for the period of force majeure.
- All deliveries and shipments are made to the address specified by the customer by e-mail.
- In the event of shortcomings or defects in the delivered goods, YESMUSIC will replace or repair them free of charge if they are back in possession of these defective goods.

9. Complaints

- Any complaints must be submitted to YESMUSIC in writing and within seven days after receipt of the order.
- All costs of returning the delivered goods are for the customer.

10. Protection of intellectual property

- All intellectual property rights of the information displayed on this website such as copyrights, drawing rights and others rest with YESMUSIC and other rights holders.

11. Disputes

- Any disputes about agreements between the customer and YESMUSIC are submitted to the competent court in Veurne, Belgium.
- Our agreements are exclusively governed by Belgian law

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